

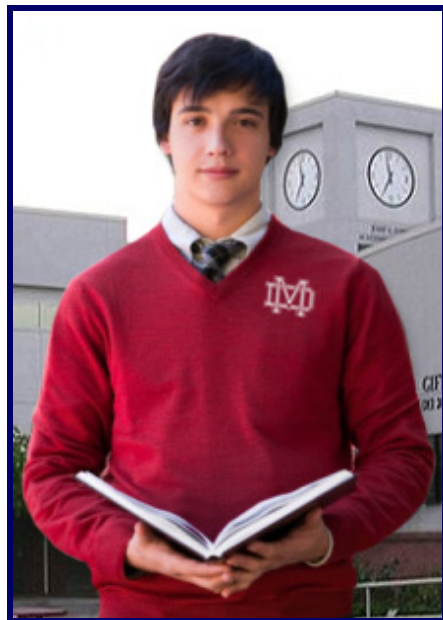
Vicki Marsha
Quality 1947
School Uniforms



Vicki Marsha Uniforms is a family owned and operated business located in Huntington Beach, California. We are proud to be celebrating nearly 70 years of manufacturing and retailing quality school uniforms. We are privileged to serve schools throughout Southern California. Our mission at VMU is to provide the best customer service possible.

5292 Production Drive Huntington Beach, CA 92649
(714) 895-6371 www.vickimarsha.com

LOOKING FOR A NEW SUPPLIER?



Vicki Marsha Uniforms has been providing high quality, competitively priced school uniforms since 1947.

We serve schools with enrollments from 40 to 2300 students, each having it's own individual uniform program. Regardless of size, every school we serve receives the same special care and attention.

Since school uniforms are our only business, we can accommodate any student regardless of size or special need. We offer a wide variety of styles, colors and sizes. Our seamstresses carefully design and manufacture our jumpers and skirts and take the utmost pride in their work. Our knowledgeable and committed staff is dedicated to giving our customers the best service possible.

If your school is interested in starting a new uniform program or updating your current selection, Vicki Marsha Uniforms can help you with the tools needed to make an educated decision. Our staff will work with you to design a personalized program for your school.

If you wish, a representative will visit your school to discuss your needs, then follow up with a presentation to your school board, PTA or executive committee.

For further information, please contact us by telephone at (714) 895-6371 or by email at contact@vickimarsha.com.



www.vickimarsha.com

Quality Uniforms Since 1947

Vicki Marsha Uniforms Offers

- ◆ Top Quality School Apparel And Accessories
- ◆ Excellent Customer Service
- ◆ Seamstresses On Site In Huntington Beach
- ◆ Plaid Uniforms That Are Meticulously Matched So That Each Uniform Looks The Same From Front To Back
- ◆ Garments Designed With Extra Features To Allow Room For Growth
- ◆ Custom Orders Are Our Specialty. We Can Fit Anyone.
- ◆ Fabrics Of The Highest Quality Which Are Strong, Durable And Stain Resistant
- ◆ Jumpers And Light-Weight Skirts With Lining
- ◆ Complete Inventory All Twelve Months Of The Year
- ◆ Computerized Ordering System With Customer's Order History On File
- ◆ 24-Hour Interactive Web Site Which Offers Our Customers Fast And Easy Online Shopping With Pictures Of The Items On Their School's Uniform List
- ◆ Store & Telephone Orders Desk: Open Year Round, Tuesday Through Saturday
- ◆ Extended Hours In The Months Of August And September
- ◆ On Site Uniform Fittings At Your School
- ◆ Layaway: Allows Parents To Make Several Payments Over An Extended Period





VICKI MARSHA BENEFITS

Made In The USA Since 1947

Located in Huntington Beach, California.

Our 10,000 square foot headquarters includes our warehouse, store and manufacturing facility.

We are proudly one of the few manufacturers left in the USA.

Quality

We offer unparalleled quality of craftsmanship in the industry.

Our seamstresses sew tailor made garments at no extra charge and make repairs on our premises.

If we do not manufacture it ourselves, we purchase only the best available in school wear.

Customer Service

We are conscious that it is a privilege to represent your school.

We strive to provide the best of service possible.

Our experienced and courteous personnel advises each family about your schools specific dress code.

www.vickimarsha.com

Our 24-Hour interactive website offers fast, easy online shopping featuring photographs of the items on your school's uniform list.

Effortless Fundraising

Scrip: Supporting your school has never been so easy.

Designate several items on your uniform list as "fundraising items."

Uniform certificates donated for your school's annual fundraiser.

Spirit Wear ~ Athletic Team Uniforms

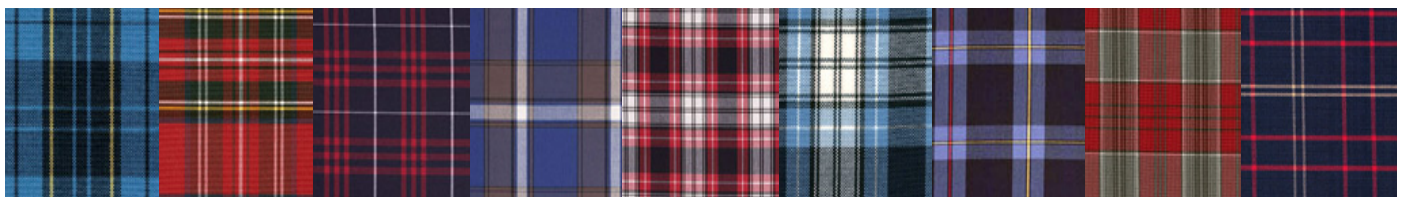
We offer custom designed school spirit wear or team uniforms at bulk prices.

Scholarship Students

We support you and your campus ministries for special needs students and provide uniforms at no cost.

Advertising In School Publications

We participate in supporting school publications.



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**Don't Waste Time.
Shop Online!**

WEBSITE FEATURES

- ◆ Our 24-Hour interactive website offers fast, easy online shopping that gives parents the convenience of shopping at any time from the comfort of home.
- ◆ Each of our schools has its own unique catalogue featuring photographs of all the items on their uniform list.
- ◆ Uniform requirements are listed with color and grade specifications so that parents know the correct item to order.
- ◆ Clean, quick loading graphics regardless of the computer or web-browser used.

Customer Service

- ◆ Each order is checked for accuracy before processing.
- ◆ Customers are contacted immediately if there is a question on their order.
- ◆ Our website email address is monitored 7-days a week so that customers do not have to wait until office hours for their questions to be answered.

Security

At Vicki Marsha Uniforms, website security is a primary concern. Personal information including credit card number, name and address is encrypted so that it cannot be read as it travels over the Internet.

School Codes

Our website has specific school codes so that only those affiliated with a school can access their catalogue.

Since each of our schools have different uniform options, the school code is necessary to ensure that our customers purchase the correct items.

The school code is required only the first time a customer logs on to create an account. Once the code has been entered on the first visit, the school name is associated with the customer's account and is available in the school menu every time they sign in.

Printable Information

Uniform Lists: Available for each school in the school's catalogue

Order Form: For customers who would prefer to fax or mail their order

Exchange Form: To make the return process faster for our customers

Email Notifications

Order Updates

- ◆ Pending: Customers receive email order verification after submitting their order. All orders are checked before they are sent to our shipping department. An order is held if there is a question about the order.
- ◆ Processing: The order has been entered into our sales system, the customer's credit card has been charged and the order has been sent to our shipping department.
- ◆ Complete: Customers are updated with delivery information, including shipping date, method of shipment and estimated delivery date.

Sale Announcements

Notifications alert customers to take advantage of our annual sale or additional promotions offered throughout the year.

Back to School Reminders

Help the busy parent remember to shop early so that uniforms arrive by the start of school.

Extras

Size charts for every garment in our line

Measuring Instructions

Garment Care Information

Driving Directions: Allows customers to simply add their address to get instructions from their home to our store.